



V8.0 for DLP+ HyBoost

[Admin Manual V1.2]



Introduction

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- Manufacturer (Supplier) Name: SOMANSA Co., Ltd.
- Address: 3003 N. First St., Suite 301, San Jose, California 95134
- Website Address: <u>http://www.somansatech.com/</u>
- Technical Support: Somansa Technical Support Team / (408) 701-1302 / <u>support@somansatech.com</u> Inquiries on Function/ On-Line Remote Assistance/ Off-Line Maintenance Support Requests / User Training Requests

[Remark]

The social security numbers on the UI screens included in the Manual are fabricated numbers for the purpose of providing realistic examples.

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1. Network DLP: Mail-i

1.1 Outline

1.1.1 What is Network DLP, Mail-i?

Somansa Mail-i is a Network DLP solution to monitor, discover, and protect data in motion. Using its superior packet and protocol analysis technology, Somansa Mail-i monitors outbound network traffic including Email, IM, FTP, HTTP/HTTPS, Cloud Services to protect sensitive company data and meet regulatory compliance requirements.

1.2 System Requirements

Please refer to the below for the operating system version requirements on which to install the Administration Console and Server.

Category	Category Hardware and Software Requirements					
	CPU	Intel Core 2 1.6Ghz				
	RAM	2 GB				
	HDD	1 GB +				
Administration	NIC	10/100/1000 Ethernet				
Console	Operating System	Windows 7 Professional (x86/x64) SP1				
	Web Browser	-Internet Explorer 10				
		-Chrome 38.0.2125.104				
	Software	Adobe Flash Player 15 Active X				

[TABLE 1-1] MINIMUM REQUIREMENTS TO INSTALL ADMINISTRATION CONSOLE

Below are the hardware and software requirements to install the Server.

[TABLE 1-2] MINIMUM REQUIREMENTS TO INSTALL MAIL-I SERVER

Category	Hardware and Software Requirements			
Mail-i Server	CPU	Intel Xeon Quad 3.1Ghz		
	RAM	8GB		

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HDD	500GB * 2 (raid 1)
NIC	10/100/1000 Ethernet * 3EA (In/Out-Bound, Communication)
Operating System	CentOS 6.4 (kernel 2.6.32)
Software	PostgreSQL 9.3

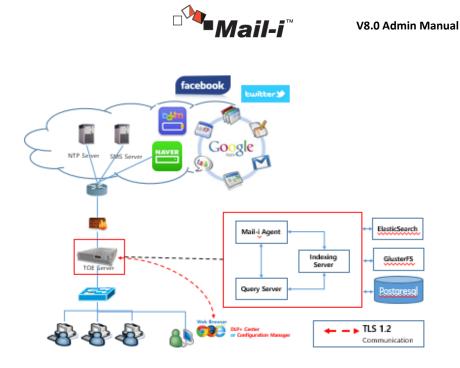
1.3 Package Configurations

Mail-i V8.0 for DLP+ HyBoost package is configured as the below.

- Configuration Manager: Web-based management interface for basic settings and other security settings required to start, stop, and run Mail-i V8.0. An authentication which is different from the initial authentication of admin and the password (at least 9 characters and including English letters, numbers and special characters) are required.
- DLP+ Center: Web-based interface managed by the authenticated admin. Functions to identify and authenticate the admin account, set up a policy and view the audit logs of Mail-i Agent are performed.
- Mail-i Agent: Performs the packet analysis about Network Applications such as email, web mail, instant messaging service and remote access. All activities through the Mail-i Agent are saved as audit logs and packets are analyzed by the policy from DLP+ Center for Mail-i V8.0 HyBoost. Based on the analysis, Audit Logs about activities related to emails of each user are also sent to Indexing Server_M and attached files are traced to GFS.
- Indexing Server_M: Traces audit logs to ElasticSearch by converting the packet analyzed by Mail-i Agent to json format.
- Referral Server_M: A package to be used to view audit logs of Mail-i Agent in DLP+Center for Mail-i V8.0 HyBoost and provide the necessary information for matching audit logs of Mail-i Agent. The information provided to Mail-i Agent consists of Policy, HR Information, and Pattern.

1.4 Mail-i Configuration Diagram

The operating environment of Mail-i is configured with T-Proxy which is installed in the traffic communication section and includes information on how Router, Switch, IPS and Firewall are configured. All bidirectional traffic passes across a product because T-Proxy is installed in the network section.



Administrator can view logs and apply policies through DLP+ Center by setting up the product operation environment in Configuration Manger. Please refer to to [2.1 Program Requirements] for the detailed requirements of Admin PC, Server Hardware and Software to run the security management function of Mail-i V8.0 for DLP+ HyBoost.

2. Installation

2.1 Program Requirements

To install Mail-i V8.0 for DLP+ HyBoost product, the programs below are required.

[TABLE 2-1] ENVIRONMENTAL CONDITIONS							
Program	Version	Remark					
PostgreSQL	9.3	Database					
gcc-c++	4.4.7	Compiler					
Java Runtime Environment (JRE)	1.7	Runtime Environment					
Rdate	1.4	Time Synchronization					
Elasticsearch	1.4.3	Search Engine					
Glusterfs	3.6.3	Storage System					
Redis	2.8.5	Key-value store					

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2.2 Installing Required Programs

Installation Packages of required programs which are provided by elasticsearch and glusterfs should be run before installing the server package of Mail-i v8.0 for DLP+ Hyboost. Installation File is divided into elasticsearch_143_install.bin and glusterfs_363_install.bin respectively. Please refer to the below for the package installation.

#sh

#sh glusterfs_363_install.bin

elasticsearch_143_install.bin

Enter the Server IP when the message below is displayed while installing each installation file.

Please, input the IP Address of Elasticsearch, Please, input the IP Address of Glusterfs 192.168.10.67 (Content which user should enter)

2.3 Installing Product

2.3.1 Installing Mail-i Server Package

To run the Mail-i Server Package of Mail-i V8.0 for DLP+ HyBoost, run the 'Mail-i_V8.0_for_DLP+_HyBoost_Install.BIN' installation file. (*before installing the product, PostgreSQL must be installed. Please note that the package cannot be installed if PostgreSQL is not installed.) Run the Package as follows. (Please check the file permissions when running the Package.)

#sh Mail-i_V8.0_for_DLP+_HyBoost_Install.BIN

During installation, when the following message is received, enter the IP of a PC where the Security Admin can connect to the Configuration Manager. Please note that the Configuration Manager can be only connected from one registered PC.

Please, input the IP Address of the desktop to connect Configuration Manager

192.168.10.171 (Information that the User must enter)

The admin of Mail-i V8.0 HyBoost consists of System Admin, Admin, Operator, and Viewer. Admin, Operator, and Viewer can view the information by the type of case and time and output the information with various charts and graphs. System Admin is the unique administrator of Configuration Manager and has the right to view the logs which are necessary to run and operate Mail-i V8.0 HyBoost.

Catogory	Description
System Admin	Admin with the right to run and stop Mail-i V8.0 HyBoost and configure DB and specify the DB Path from Configuration Manager
Admin	Admin with the right to add and delete a user and admin account and view logs and edit policies
Operator	Admin with the right to view logs and policy (limited view)
Viewer	Admin with the right to view logs only

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2.3.2 Installation Path

When installation of Mail-i 8.0 for DLP+ HyBoost Package is complete, the product is installed on the /somansa path as shown below figure.

drwxr-xr-x.	6	root	root	4096	2015-05-22	11:20	cm
drwxr-xr-x.	14	root	root	4096	2015-06-12	15:17	common
drwxr-xr-x.	9	root	root	4096	2014-12-26	11:48	data
drwxr-xr-x.	6	root	root	4096	2015-04-23	13:05	dlpcenter
drwxr-xr-x	8	root	root	4096	2015-02-27	16:43	elasticsearch
drwxr-xr-x.	8	root	root	4096	2014-10-12	21:34	integrityi
drwxr-xr-x.	8	root	root	4096	2015-04-15	11:02	jenkinsDeploy
drwx	2	root	root	16384	2014-11-25	10:50	lost+found
drwxr-xr-x.	11	root	root	4096	2014-11-25	13:04	maili
drwxr-xr-x.	9	root	root	4096	2015-05-29	14:52	ndlp
drwxr-xr-x.	10	root	root	4096	2015-05-20	16:48	temp
-rw-rr	1	root	root	265	2015-06-17	16:51	temp.out
drwxr-xr-x	2	root	root	4096	2015-06-18	17:29	temp_index

When installation of the Mail-i Server is complete, connect to the Configuration Manager, extract the UID of the Server, and apply for issuance of a License at the SOMANSA License Center (http://license.somansa.com/). The connecting address to the Configuration Manager is as follows.

Comment [D1]: Somansa License Center in Korean.

https://IP_ADDR/cm

2.3.3 Running Mail-i V8.0 HyBoost Server

Mail-i V8.0 HyBoost Server can be run by the License Issue (Refer to 2.4 License) and Common Area Settings (Refer to 4.1 Common Area Settings).

2.3.4 Check Mail-i V8.0 HyBoost Version

Category	Version	How to check the version
Mail-i Agent	8.0.1.64	Access Console > Confirm /somansa/ndlp/env/default/scripts/ ndlp-agent version
Indexing Sever_M	18270	Access Console > Confirm /somansa/common/tomcat_indexer/ webapps/SMSIndexerWeb_Spring/META-INF/MANIFEST.MF > SVN-Revision in File
Referral Server	18275	Access Console > Confirm /somansa/common/ tomcat_queryserver/webapps/DLPQueryServer/META- INF/MANIFEST.MF > SVN-Revision in File
DLP+ Center	13690	Login DLP+ Center after running Mail-i > Click the info in the

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		right upper side of DLP+ Center
Configuration	13455	Login Configuration Manager after running Mail-i > Click the
Manager		'!" image in the right upper side of Configuration Manager

2.3.5 Uninstalling Mail-i V8.0 HyBoost Server

If Mail-i V8.0 HyBoost needs to be uninstalled, please contact a SOMANSA Support Team Member.

2.3.6 System Firewall Allow/Block Settings

After Mail-i server is installed, the Port Information should be allowed in the firewall to access the web management console and login into agents of 4 programs as the below table.

No	Program	Port
1	DLP+ Center	443
2	Configuration Manager	
3	PostgreSQL	5432
4	FlasticCourse	9200
5	ElasticSearch	9300
6		111
7	GlusterFS	2049
8	Glusterrs	24007~24008
9		45152~45156
10	Redis	9800
11		9600
12	Mail-i Agent	45123
13		3128

[TABLE 2-2] PORT INFORMATION TO BE ALLOWED



15	Indexing Server_M	9700
16	Referral Server_M	9500
17	Tino Constanting	37
18	Time Synchronization	123

2.4 License

2.4.1 Issuance Procedure

STEP 1

Connect to the Configuration Manager through a web browser and check the UID preferences. With the extracted UID, please send to support@somansatech.com. When, the receipt is complete, a License Key will be sent by E-mail.

STEP 2

Copy the two License files (privacyi.license, privacyi.license.serial) sent by E-mail to the '/somansa/common/license' folder; and copy the Encryption Key (cm_piencrypt.dat) to the '/somansa/privacyi/data' folder.

STEP 3

The Registered License can be checked in the Configuration Manager > Mail-i > License tab.

2.4.2 What happens if the license is not renewed?

If a product license agreement has expired and not renewed, the product will not update. In addition, the latest security patch files cannot be received, and server operation cannot be controlled when Mail-i Server is down. Therefore, please renew a license when it has expired.

3. Configuration Manager

3.1 Running Configuration Manager

Configuration Manager consisting of Common Area Settings, DLP + Center, Mail-i, Maintenance, provides administrators with functionalities to configure, maintain and manage the system. Run the Configuration Manager through a web browser. The first Security Admin password is provided, and should be changed after login. If the password is forgotten, please contact the SOMANSA Support Team.

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- 3.2 Initial Connection Settings
- 3.2.1 Enter Password upon Initial Connection

When logged in to Configuration Manager, the login page will appear as below (Figure 3-2). The admin account in Configuration Manager is "Security Admin", and only one account is available. Therefore, do not enter a separate ID. Enter the default password upon initial connection, and log in with the "Security Admin".

Configuration Manager Mail-i v8.1 HyBoost Privacy-i V5.1 for DLP+ HyBoost
Welcome! Password
Login Please create an account to login
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(FIGURE 3-1) CONFIGURATION MANAGER LOGIN SCREEN

Seffective Input Field Range

[TABLE 3-1] EFFECTIVE INPUT FIELD RANGE UPON LOGIN

Item	Effective Range	Character	Failure Message
Password	9~41	Numbers, uppercase/ lowercase letters, special characters	Enter password.

3.2.2 Setting Up a New Password

After entering the password, the Change Password screen will appear (Figure 3-3). Set up a new password for the Security Admin in the Configuration Manager.



Change Password			
Please change CM password			
New Password	•••••		
Re-enter New	•••••		
Password			
	Apply		

(FIGURE 3-2) SETTING UP A NEW PASSWORD IN THE CONFIGURATION MANAGER SCREEN

Effective Input Field Range

[TABLE 3-2] EFFECTIVE INPUT FIELD RANGE UPON LOGIN

Item	Effective Range	Character	Failure Message
New Password	9~41	Numbers, uppercase/ lowercase letters, special characters	Enter new password.
Confirm a New Password	9~41	Numbers, uppercase/ lowercase letters, special characters	Enter password again.

Recommendations

✓ Password should have at least 9 characters and include English letters, numbers and special characters.

3.2.3 Enter Database Information

✓

Enter database information for "Mail-i V8.0 for DLP+ HyBoost" on this screen. Enter the database accessible IP/ Port/ Account.



Enter Database Information				
	iguration database. ation for solution using.			
Database	192.168.209.140	5432		
Login	postgres	•••••		
	Apply	Change on Next Time >		

(FIGURE 3-3) ENTER DATABASE INFORMATION IN THE CONFIGURATION MANAGER

Item Description

Inter Database Information: Enter the default database information of the server. If a database with a redundancy configuration is used, enter the information for an existing configured server where the database is installed.

Effective Input Field Range

Item	Effective Range	Character	Failure Message
Database (IP)	15	Numbers, special characters (.)	Enter the IP of the default DB.
Database (Port)	1~65536	Numbers	Enter the port of the default DB.
Login (ID)	5~256	Letters	Enter the login ID of the default DB.
Login (Password)	9~70	Numbers, letters, special characters	Enter the password of the default DB.

[TABLE 3-3] EFFECTIVE INPUT FIELD RANGE UPON CONNECTION TO THE DEFAULT DATABASE

3.2.4 Enter Admin Account Information

Set the admin account information for the DLP+ Center on this screen. Specify the admin account ID and password of the DLP+ Center, and configure the "Access IP" with the IP that the admin account has access to. In

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an environment with IP other than the Access IP, connection is not possible. (»please note that it should be
reinstalled or contact a SOMANSA Support Team Member if Access IP is lost.)

DLP+ Center Enter Admin account information			
DLP+ Center Please Enter Admin account information			
ID	somansa		
Password	•••••		
Re-enter Password	••••••		
E-Mail Address	smkim@somansa.com		
Access IP	192.168.10.151		
	Apply	Change on Next Time >	

(FIGURE 3-4) ENTER SECURITY ADMIN ACCOUNT INFORMATION

Effective Input Field Range

Item	Effective Range	Character	Failure Message
ID	5~100	Letters	Enter the DLP+ Center admin ID.
Password	9~41	Numbers, uppercase/ lowercase letters, special characters	Enter the DLP+ Center admin password.
Password	9~41	Numbers, uppercase/ lowercase letters, special characters	Enter the DLP+ Center admin password again.
Access IP	15	Numbers, special characters (.)	Enter the valid IP of the DLP+ Center admin.

Recommendations

 $\checkmark\,$ Password should have at least 9 characters and include English letters, numbers and special characters.

✓.

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3.3 COMMON

3.3.1 Common Area Settings

Once the initial Configuration Manager setup is complete, the "Common Area Settings" menu appears. This initial page appears upon re-login to the Configuration Manager. The Common Items provide the Default Database Settings, Log Forgery/ Falsification Prevention, and Search Server Control of "Mail-i V8.0 for DLP+ Hyboost".

3.3.1.1 Default Database Connection Settings

The figure below is a screen where a common database connection can be set up. The common database shows input information in the "3.2.3 Enter Database Information" during initial installation. If the "Mail-i V8.0 for DLP+ HyBoost" database information is modified, it updates the information through "Default Database Connection Settings".

-	Log Forgery Prevent Settings	Alert Settings		
sic Database Conne	ction Settings			
Database	59.15.154.23		5432	
Login	postgres		Password	
	Databas	e Connection Check	ОК	
oduct Schema Mana	gment			
				Schema Generation

(FIGURE 3-5) COMMON AREA SETTINGS SCREEN

After entering common database connection information, the session status can be checked through "Check Database Connection". If the connection failure window appears, please check if the account information is entered incorrectly, or the service status of the database.

🖙 Effective Input Field Range

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Enter the password of the DB.

Effective Failure Message Item Characters Range Enter the IP of the DB. Numbers, Database (IP) 15 special characters (.) Enter the port of the DB. Database (Port) 1~65536 Numbers Enter the login ID. Login (ID) 5~256 Letters

Numbers, letters, special

characters

[TABLE 1-2] EFFECTIVE INPUT FIELD RANGE UPON THE DEFAULT DATABASE CONNECTION

3.3.1.2 Product Schema Management

9~70

Login (Password)

After the initial preference task, a task must be run through "Generate Schema" under Product Schema Management. This creates a database that is needed to run Mail-i Server, DLP+ Center, and the Schema is created in the database entered in the "Default Database Connection Settings". When "Generate Schema" is clicked, a notification window that displays, "If such information exists in the database, it will be removed. Do you want to continue?" is generated, and the initial data required for operating the selected Schema is created. Please note that the database information will be initialized if Generate Schema is continued while operating solutions.

🖱 Privacy-i Server			Schema Generation
Ö DLP+ Center			

3.3.1.3 Log Forgery Prevention Settings

To prevent forgery or falsification of saved sensitive data logs, "Log Forgery Prevention" function is provided. To enable the preventive settings, the log database for Mail-i Server must be created in advance. When the Log Forgery Prevention function is enabled, logs are only viewed and deletion nor modification is not allowed, which help protect the logs of sensitive data.



asic Database Settings	Log Forgery Prevent S	ettings Alert Settings	
Forgery Prevent Set	ttings		
Category	Nick Name	Log Forgery Prevent	Target Log Date Working Time
		No data to display	
Forgery Prevent Sel	ttings Privacy-i Server 💌	No data to display	log prevent

(FIGURE 3-7) LOG FORGERY PREVENTION SETTINGS SCREEN

Effective Input Field Range

[TABLE 3-5] EFFECTIVE INPUT FIELD RANGE OF WORM MANAGEMENT

Item	Effective Range	Character	Failure Message
Log Forgery Prevention function (Date)	1~9999	Numbers	Enter the target log date.

3.3.1.4 Search Server Control

The status of Search Server can be viewed and controlled. Specifically, Refresh, Start and Stop functions for Query Server, Indexing Server and/or Search Engine are provided.



ommon setting	S				
atabase WORM	Search Server Control	Search Server Back-Up/Restore			
rch Server Control					
Search Sever	_				
			Dofroch	Chart	
Search Sever			Refresh	Start	Stop
Indexing Server			Refresh Refresh	Start Start	Stop Stop

(FIGURE 3-8) COMMON – COMMON AREA SETTINGS – SEARCH SERVER CONTROL

- 3.3.2 HR Information Sync
- 3.3.2.1 Database Registration

Database to sync with HR information can be registered.

Database Registeratio	n Interlock In	formation Settings	Column Mapping	Script	Edit Sched	luling Interlock Simulation	n
Interlock Performance	e Interlock Re	sult Search					
atabase Registratio	on						
Nick Name	Туре	¢ IP	Database Name		Owner	AD interlock Use	
AD Interlock	POSTGRESQL	59.15.154.52	somansa			Υ	
Database Type	Postgresql		•	AD Inter	ock		
	Posigresqi			AD Inten	AD Interlock		
Database IP / Port	59.15.154.52			5432			
Login	postgres						
Database	somansa						
AD Host	192.168.10.152						
AD ID / Password	administrator@	smkim.somansa.com			•		
Advanced Settings ~							
		New	r <mark>Save</mark> Dele	te			

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3.3.2.2 Sync Information Settings

Department Information and Mail-i User Authentication can be configured.

Database Registeration	Interlock Information Settings	Column Mapping	Script Edit	Scheduling	Interlock Simulation
nterlock Performance	Interlock Result Search				
oup Information Settir	2015				
	.92				
Top Group Code	016e7b129dcd4aaea0d07	0d9170bdeff			
Group Information Criteria	 Group Code 				
	Delete non-member gr	oup information when user	information has syr	chronized	
IP Interlock	Interlock IP after initiali	zing TA_DB IP.(Data will not	be deleted if Error	occurrs during inter	locking.)
vacivi User Authentic	ation Method settings				
acy - oser Automatic	ation method settings				
 IP Authentication Metho 	d				
 MAC Authentication Met 	thod				

(FIGURE 3-10) SYNC INFORMATION SETTING SCREEN

3.3.2.3 Column Mapping

Maps user information for the DLP+Center and user information in the HR information DB.



NORM jearch Server Control jearch Server Back- Jp/Restore	Common HR I Database Registeration Interlock Performance	n Interlock Informat	tion Settings Col	umn Mapping Script Edit	Scheduling Interlock Simulation
R Information terlock	Column Mapping				
Database Registeration	Temp Group	Inform T Interlock I	Database AD Inte	rlock T Searc Default	able 👔 accessaco 🔻
nterlock Information Settings	Table	Name			
Column Mapping					
Script Edit Scheduling	Temp Table Column Name	Data Type	Contents	Interlock Table Name	Interlock Column Name
nterlock Simulation	Country Name				
nterlock Performance	DEPTCODE	CHARACTER VARYING	Group Code	temp adsvnc ou 🔻 Default	destcode 🔻
nterlock Result Search					
	DEPTNAME	CHARACTER VARYING	Group Name	temp adsvnc ou 🔻 Default	deptname 🔻
	UPPERDEPTCODE	CHARACTER VARYING	W10 01	temp adsync ou 🔻 Default	upperdentcode 🔻
	UPPERDEPTCODE	CHARACTER VARTING	High Group Code	temp adsvnc ou 🔻 Default	upperdeptcode 🔻
	UPPERDEPTNAME	CHARACTER VARYING	High Group Name	Default 🔻 Default	Default 🔻
	DESCRIPTION	CHARACTER VARYING	Description	Default 🔻 Default	Default
	RESERVED1	CHARACTER VARYING	Reserved1	Default	Default
	RESERVED2	CHARACTER VARYING	Reserved2	Default 🔻 Default	Default 🔻
	RESERVED3	CHARACTER VARYING	Reserved3	Default 🔻 Default	Default
	RESERVED4	CHARACTER VARYING	Reserved4	Default 🔻 Default	Default 🔻
		CHARACTER VARYING			

(FIGURE 3-11) COLUMN MAPPING SCREEN

3.3.2.4 Editing Script

Extracted Script of HR Information can be viewed and saved, or Refined Script of a Temporary Table can be created and saved. The results can be previewed through the Script Performance Test Results.



Configuration Manager Settings Database WORM Search Server Control Search Server Back- Up/Restore	Common DLP+Center Privacy-I Mail-I HyBoost Maintenance COMMON HR Information Interlock Database Registeration Interlock Information Settings Column Mapping Script Edit Scheduling Interlock Performance Interlock Result Search	Interlock Simulation
HR Information Interlock Database Registeration Interlock Information Settings Column Mapping Schräft Edit Scheduling Interlock Simulation Interlock Performance Interlock Result Search	Script Edit Script @ User Inforamtion Extraction @ Temptable refine script @ Post-processing Scrip Script Mapping Group Information AD Interlock Script Search Name SELECT SELECT SELECT SELECT SELECT SELECT FROM ta_db:"temp_adsync_ou"."uppardeptcode" FROM ta_db:"temp_adsync_ou" Sove Script Perform Test	

(FIGURE 3-12) EDIT SCRIPT SCREEN

3.3.2.5 Scheduling

When Scheduling is registered, it syncs with the HR information DB at regular intervals. Daily, weekly and monthly sync are available.



Configuration Manager	Common	DLP+ Center	Privacy-i	Mail-i	HyBoost Ma	intenance		
Settings Database WORM Search Server Control Search Server Back- Up/Restore	Commo Database Reg Interlock Perf	ormance Inte	ion Interlock erlock Informati rlock Result Sea	on Settings	Column Mapping	I Script Edit	Scheduling	Interlock Simulation
HR Information Interlock Database Registeration Interlock Information Settings	Schedule ID	Schedule Name		Task Time 09:00	Task Cycle			
Celumn Mapping Script Edit Scheduling Interlock Simulation Interlock Performance Interlock Result Search	Schedule Setti	-						
	Task Schedu	ile Mont	thlv	Ŧ	first 🔻 SL	n v Task Date	0 Time	0 V Minute
	Script Type	Script N. No data to o		0	Select >	Priority	Script Type No data to displa	Script Name
				New	Save Del	ete		

(FIGURE 3-13) SCHEDULING SCREEN

3.3.2.6 Sync Simulation

With Sync Simulation, HR information DB Sync that is registered for scheduling can be run. The results can be viewed through the mapping table.



	Common	DLP+ Cente	r Privacy-i Mail-i	HyBoost M	aintenance	
ettings Database WORM	Commo Database Reg		mation Interlock	<i>c</i>	ng Script Edit Scheduling	Interlock Simulatic
Search Server Control Search Server Back- Jp/Restore	Interlock Perf	formance	Interlock Result Search	Column Mappiı	_	1
Information erlock	Select Schedu	Ie aatner tes	t T		Inte	erlock Simulation Perf
Database Registeration nterlock Information ettings Column Mapping Isript Edit Scheduling Interlock Simulation Interlock Result Search		-	lock_SELECT : Completed			h
	Mapping Tabl	e User Inform	nation T			Data Se
	IP Туре	Approval Status	User ID	User Name	Group Code	EmployeeDeparture
			Administrator@smkim.somansa.com			
			Administratori@smkim.somansa.com	Administrator	78596535b74447a4ad8030fc0cb2323a	
			Guest@smkim.somansa.com	Guest	78596535b74447a4ad8030fc0cb2323a 78596535b74447a4ad8030fc0cb2323a	

3.3.2.7 Running Sync

Runs the actual sync by applying schedules.



Configuration Manager	Common DLP+Center Privacy-i Mali-i HyBoost Maintenance
Settings Database WORM Search Server Control Search Server Back- Up/Restore	Common HR Information Interlock Database Registeration Interlock Information Settings Column Mapping Script Edit Scheduling Interlock Simulation User Information DB Information
HR Information Interlock Database Registeration Interlock Information Settings Column Mapping Script Edit Scheduling Interlock Simulation Interlock Result Search	- Database Type: POSTGRESQL - IP: 581515452 - Owner: somanta User Information extraction script : 2 count Temptable refine script : 0 count Run Now Apply Schedule
	Copyright 2015 SOMANSA Co., Ltd. all rights reserved.

(FIGURE 3-15) RUNNING SYNC SCRREN

3.3.2.8 Sync Results

The Sync Results can be viewed.

Configuration Manager	Common DLP+ Center Privacy-i Mall-i HyBoost Maintenance
Settings Database WORM Search Server Control Search Server Back- Up/Restore	Common HR Information Interlock Database Registeration Interlock Information Settings Column Mapping Script Edit Scheduling Interlock Simulation Interlock Performance Interlock Result Search
HR Information Interlock Database Registeration Interlock Information	Date 2015/09/25 S ~ 2015/09/25 S Period Search Interlock log delete
Settings Column Mapping	Priority Time Result Description
Script Edit Scheduling	No data to display
Interlock Simulation Interlock Performance Interlock Result Search	First Previous Next Last
	Copyright 2015 SOMANSA Co., Ltd. all rights reserved.

(FIGURE 3-16) VIEW SYNC RESULTS SCREEN

- 3.4 DLP+ Center Settings
- 3.4.1 Server Management

The status of the DLP+ Center Server and its operation can be set. Restart, Start and Stop functions for the DLP+ Center Server are provided.

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DLP+ Center Server Management Advanced Option DLP+ Center Server Control		
DLP+ Center Server	Refresh Start	Stop

(FIGURE 3-17) DLP+CENTER SERVER MANAGEMENT SCREEN

3.4.2 Advanced Options

Options for operating DLP+ Center can be selected.



vanced Option Settings		
can cause DLP+Center action errors recommend that you do not modify		, by non- protessionals. ions unless it is necessary because the default value is set .
Option Name	Option Value	Description
AdminE-Mail		
DataTableLimitCnt	100	
ExportSampleDataAndMasking	0	
Locale	en	
MailID		
MailPort		
MailPWD		
MailServer		
SiteApprovalReuqestType	31263	1 : copy, 2 : upload, 4 : print, 8 : Forced Decoding, 16 : Reset Password, 512 : Period Extension, 2048 : File Archiving, 4096 : Quarantine Dismiss, 8192 : USB Registration Request, 16384 : Centralized Document Export
VisualChart	0	
tion Details		
Option Value		
Description		

(FIGURE 3-18) DLP+CENTER ADVANCED OPTIONS

The options are provided by the DLP+ Center. However, the advanced functions can lead to errors in the DLP+ Center operation when used incorrectly by a non-experienced user. We recommend not modifying Advanced Options unless modification is absolutely necessary since default values are set. Please contact the Somansa Support Team if option changes must be checked. For the definitions of each option, please refer to the table below.

[TABLE 3-6] DEFINITION OF ADVANCED OPTIONS

Option	Definition
VisualChart	Whether to display chart in a report or not (0/1)
Locale	Set a locale for localization (ko/en)

29



DataTableLimitCnt	Number of table outputs (default 100)
AdmnE-mail	Email address of Security Admin
MailServer Address for SMTP Mail Server	
MailPWD	Password for SMTP Mail Server
MailID	ID for SMTP Mail Server
MailPort	Port for SMTP Mail Server
ExportSampleDataMasking	Options for exporting Incidents Excel 0 – Exclude sample data (include pattern name and number only) 1 – Include sample data + Masking 2 – Include sample data (Plain Text)

Seffective Input Field Range

TABLE 3-71	EFFECTIVE INPUT FIELD RANGE FOR ADVANCED OPTIONS	

Item	Effective Range	Character	Failure Message
Values for Option	0~50	Numbers	Select an option

3.5 Mail-i Settings

3.5.1 Agent Control

The status of Mail-i agents can be viewed and controlled. Restart, Start and Stop functions for agents are provided.

Mail-i			
Agent Control	Agent Management License		
Mail-i Agent Cor	itrol		
Agent		Refresh	Start Stop

(FIGURE 3-19) MAIL-I SETTINGS - AGENT CONTROL

3.5.2 Agent Management

Mail-i Agents can be managed and controlled. Specifically, Agent NIC Settings, Functional Options, and Advanced Options are provided.

30



Agent Control Agent M	Management Lio	ense			
gent Management					
Agent Name	 Agent UID 	Agent D	escription	Agent Port	
Agent	7bopps0	Basic Age	ent	9600	
gent NIC Settings Agent NIC					
gent Function				Unfold All F	old /
All Select All Dismiss					
SMTP	•	POP3	IMAP 🕑		
O WebMail					
Messenger					
Remote Control					
General Networking					
General Networking Social Networking Service					
General Networking Social Networking Service					

(FIGURE 3-20) MAIL-I SETTINGS – AGENT MANAGEMENT

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Agent Co	ntrol Agent N	lanagement	License				
jent Mai	nagement						
gent Nan	ne	Agent UID		Agent Description	٥	Agent Port	
gent		7bopps0		Basic Agent		9600	
Tracking							
Tracking Method	T-Proxy Mode			Blacking	NIC		
Tracking Method	T-Proxy Mode		Ţ	Blocking no.1	NIC WLIBPCAP#	Y eth0	Ţ
Tracking Method Gathering	T-Proxy Mode		¥			YethO	•
Tracking Method Gathering no.1	T-Proxy Mode g NIC OFF			no.1	₩LIBPCAP₩	Y ethO	
Gathering no.1 no.2	T-Proxy Mode g NIC OFF OFF		•	no.1 no.2	WLIBPCAPW OFF	řeth0	•

(FIGURE 3-21) MAIL-I SETTINGS – AGENT MANAGEMENT - ADVANCED

3.5.3 License

UID/License expiration date/ number of users, etc. are displayed (see Receive License Issuance). Place the License received from the SOMANSA License Center in the /somansa/common/license folder to register the license as above. If the valid date of the License is expired or a License from another server is copied, main functions such as Data Pattern Update will not work. (See License Issuance)



gent Control /	Agent Mar	agement License	
luct License Info	rmation		
UID		7boppt0	
Product		Mail-i (Full License)	
Version		8.0	
Customer Name		Lice	
Expiration Date		2016-08-10	
Modules		WAS-i URITag Module	<u>-</u>
		DB-i Alert Rule Module	
		Alarm Send Service Service	
		DB-i SQLParser Module	
		IMAP Protocol Module	
		Messaging Service Module	
		Dacom WebHard Protocol Module	
		DacomNeturo Protocol Module	
		PCAUSA 648it Packet Send Module	
		MySQL Protocol Module	

(FIGURE 3-22) MAIL-I LICENSE

3.6 Maintenance

- 3.6.1 Regular Check
- 3.6.1.1 Regular Check

The current system status of Mail-i can be checked by Regular Check. The regular check result like the below figure will be displayed by selecting the product to check as Mail-i, setting the period of viewing Log DB and clicking the Regular Check button.

3.6.1.2 Check Histories

The histories of checks which has been performed per period can be viewed. The check reports also are provided by clicking the details.

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3.6.2 System Alert Settings

3.6.2.1 Alert Settings

Mail-i system automatically alert any abnormalities through email if a threshold previously defined is reached. Specifically, thresholds for automatic alert for CPU occupancy, memory occupancy, available disk space, database operation, Mail-i query server, agent operation, license expiration, search engine status, indexing server status, and loss of logs can be set.

🗔 Database DISK remaining	1024	MB Below Send alert mail (1 ~ 102400 MB)	
Recipient	admin@example.com		
Mail Subject	Storage usage has reached the warning level.		
Mail Contents	The Storage :	space is less than 1024M8. Please freeing storage space by deleting or compression.	
Database DISK Remaining	\$12	MB Below Oldest Database deleted. (1 \sim 51200 MB)	
Recipient	admin⊜evample.com		
Mail Subject	Storage usage has reached critical levels .		
Mail Contents	The Storage :	space is less than \$12MB. In order to clear storage space for the old log file was deleted .	

(FIGURE 3-23) ALERT SETTINGS SCREEN EXAMPLE

3.6.2.2 Alert Mail Settings

Alert Matil Setting Information				
Mail Server	mail.example.com	Domain	example.com	
ID	example	Passworkd		
Senter	Administrator			

(FIGURE 3-24) ALERT MAIL SETTINGS SCREEN EXAMPLE



Effective Input Field Range

Item	Effective Range	Character	Failure Message
Database Disk Size (Alert Mail)	1~102400	Numbers	
Database Disk Size (Delete)	1~51200	Numbers	-
Recipient (Alert Mail, Delete)	1~50	Numbers, letters, special characters	Enter the recipient.
Mail Subject (Alert Mail, Delete)	1~100	Numbers, letters, special characters	-
Mail Content (Alert Mail, Delete)	1~2000	Numbers, letters, special characters	
Mail Server	1~30	Numbers, special characters	Enter the mail server.
Domain	1~30	Numbers, special characters	Enter the domain.
ID	5~30	Numbers, special characters	Enter ID.
Password	9~41	Numbers, uppercase/ lowercase letters, special characters	Enter password.
Sender	1~50	Numbers, letters, special characters	Enter the sender.

[TABLE 3-8] EFFECTIVE INPUT FIELD RANGE FOR ALERT SETTINGS

3.7 Preferences

3.7.1 Configuration Manger Administrator Account Information

Password for the Security Admin can be changed. To change the password, enter the current password, a new password and new password confirmation. We recommend changing passwords regularly for security purposes.



Configuration Manager Administrator Account Information

Password		
New Password		
Re-enter Password	ок	

(FIGURE 3-25) CONFIGURATION MANAGER ADMINISTRATOR ACCOUNT INFORMATION

Seffective Input Field Range

[TABLE 3-9] EFFECTIVE INPUT FIELD RANGE FOR CONFIGURATION MANAGER ADMIN ACCOUNT

Item	Effective Range	Character	Failure Message
		Numbers, uppercase/	Enter the password for the current
Current Password	9~12	lowercase letters, special	admin account.
		characters	
New Password	9~12	Numbers, uppercase/ lowercase letters, special characters	Enter the new password for the
			admin account.
Confirm Password	9~12	Numbers, uppercase/ lowercase	Enter the new password for the
		letters, special characters	admin account again.

Recommendations

✓ Password should have at least 9 characters and include English letters, numbers and special characters.

3.7.2 Session Time

~

Set the Session Duration of the Configuration Manager.

Session Time	
Session Duration Time	10 Minute OK
	(FIGURE 3-26) SESSION TIME

PEFFective Input Field Range

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[TABLE 3-10] EFFECTIVE INPUT FIELD RANGE FOR SESSION TIME SETTINGS

Item	Item Effective Character Range		Failure Message
Session Duration	1~10	Numbers	Enter the session duration.

3.7.3 Time Synchronization

Synchronizes the time between product modules in standard time based on the NTP Server.

Time Synchronization							
Current Server Time : 2015-03-24 17:54:26	Run						
Synchronize your server clock with your local standard time now.	Apply						

(FIGURE 3-27) TIME SYNCHRONIZATION

Effective Input Field Range

[TABLE 3-11] EFFECTIVE INPUT FIELD RANGE FOR TIME SYNCHRONIZATION

Item	Effective Range	Character	Failure Message
Synchronization Cycle	1~99	Numbers	Enter a synchronization cycle.

3.7.4 UID

The server UID information can be viewed for license issuance.

UID		
UID	k8x5m60	
	(FIGURE 3-28) UID	

3.7.5 Access IP

Configures Access IP to the Configuration Manager. The Configuration Manger can be connected from a total of 2 IPs, including a local IP and a set IP.

37



P is set, the access to config	guration manager will be allowed o	nly in IP set.	
nfiguration Manager	192.168.9.151	ОК	
ess IP			

(FIGURE 3-29) ACCESS IP SETTINGS

Provide the second seco

[TABLE 3-12] EFFECTIVE INPUT FIELD RANGE FOR ACCESS IP SETTINGS

Item	Effective Range	Character	Failure Message
Control Panel Access IP	15	Numbers, special characters (.)	Enter the Control Panel Access IP.

3.7.6 Configuration Manger Initialization

Initializes Configuration Manager settings. Initializes the product setting information and returns to status after installation. Data and setting value that are stored in the database will be preserved.

Configuration Manager Initialization		
Data of Configuration Manager will be initialized. Data and Setting Value stored in Database will be preserved.	Initialize	

(FIGURE 3-30) CONFIGURATION MANAGER INITIALIZATION

3.7.7 Integrity Check

Sets the Integrity function of the product. The Integrity Inspection provides two methods, which include running a scheduled task, and a Security Admin clicking the "Run Now" button. This function is not activated by default, but can be used after checking 'Integrity Cycle'.



Inte	Integrity Check						
	Integrity check now	Run					
	✓ Integrity check every 60 minutes	Apply					

(FIGURE 3-31) INTEGRITY CHECK

Effective Input Field Range

[TABLE 3-13] EFFECTIVE INPUT FIELD RANGE FOR INTEGRITY CHECK					
Item	Effective Range	Character	Failure Message		
Integrity Cycle	Integrity Cycle 99 Numbers		Enter the integrity function cycle.		

3.8 SYSTEM Audit Logs

This screen shows Audit Logs of the SYSTEM. All events of the Security Admin from the initial installation to operation are saved. In addition, Audit Logs can be viewed by setting the desired time period. The Audit Logs are displayed by categorizing Date, Type, IP, Content and Description.



Settings Audit	Log			
Date	2015-03-01	~ 2015-0	3-27 E Log Type	ALL •
IP			Log Contents	Search
Time	Туре	IP	Contents	Description
2015-03-27 09:58:54	Access	192.168.10.171	Environment Settings > Environment Settings was accessed	[URL] :/cm/enviroment.init.json [detail] : SYSTEM ACCESS LOG
2015-03-27 09:58:54	Access	192.168.10.171	SYSTEM > Audit Log was accessed	[URL] :/cm/system.init.json [detail] : SYSTEM ACCESS LOG
2015-03-27 09:58:52	Access	192.168.10.171	COMMON > Common Sector Settings was accessed	d [URL] :/cm/common.mng.init.json [detail] : SYSTEM ACCESS LOG
2015-03-27 09:58:52	Login	192.168.10.171	Logged in to Configuration Manager	[detail] Logged in to Configuration Manag
2015-03-27 09:53:15	Search	192.168.9.159	Audit Log was searched	[URL] :/cm/system.search.auditlog.json [detail] : Audit Log was searched date: 2015-03-01 00:00:00 ~ 2015-03-27 23:59:59
2015-03-27 09:53:13	Access	192.168.9.159	SYSTEM > Audit Log was accessed	[URL] :/cm/system.init.json [detail] : SYSTEM ACCESS LOG
2015-03-27 09:53:13	Access	192.168.9.159	Environment Settings > Environment Settings was accessed	[URL] :/cm/enviroment.init.json [detail] : SYSTEM ACCESS LOG
2015-03-27 09:52:52	Access	192.168.9.159	COMMON > Common Sector Settings was accessed	d [URL] :/cm/common.mng.init.json [detail] : SYSTEM ACCESS LOG
2015-03-27 09:52:28	Search	192.168.9.159	Audit Log was searched	[URL] :/cm/system.search.auditlog.json [detail] : Audit Log was searched date: 2015-03-01 00:00:00 ~ 2015-03-27 23:59:59
2015-03-27 09:52:25	Access	192.168.9.159	Environment Settings > Environment Settings was	[URL] :/cm/enviroment.init.json [detail] : SYSTEM ACCESS LOG

(FIGURE 3-32) VIEW SYSTEM AUDIT LOGS

3.9 Check Configuration Manager Version

The version of the Configuration Manager can be checked on this screen. Click the obstation button at the top right to check the version.



(FIGURE 3-33) CHECK CONFIGURATION MANAGER VERSION

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4. DLP+ Center

Mail-i is a solution for data loss prevention that allows organizations to prevent users from accessing internal information and leaking it outside. In addition, Mail-i provides a Network Data Loss Prevention solution, which logs, monitors and controls outgoing email, instant messages, attachments and other application information in real time. Mail-i is operated and managed by the DLP+ Center, a central management console. Since the DLP+ Center is operated as a web server, the authorized admin can connect to the DLP+ Center through the company intranet anytime and anywhere for a convenient operating environment.

•	Privacy-i V6.0 for DLP+ HyBor Mail-i V8.0 for DLP+ HyBoost	
	e change your password periodically. ct your administrator for Login Help.	LOGIN
Соруг	nght 2015 SOMANSA Co., Ltd. all right	s reserved.

(FIGURE 4-1) DLP+ CENTER LOGIN

When the DLP+ Center URL address is entered into a web browser, a login screen appears as shown in (Figure 4-2). When the account information set in Configuration Manager is entered, the DLP+ Center can be successfully logged in. Please note that the session becomes locked if the wrong password is entered more than 3 times.

Effective Input Field Range

[TABLE 4-1] EFFECTIVE INPUT FIELD RANGE UPON DLP+ CENTER LOGIN					
Items	Effective Range	Character	Failure Message		
41					
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ID	5~100	Letters	Enter the ID.
Password	9~41	Numbers, Uppercase/ Lowercase Letters, Special Characters	Enter the password.

Recommendation

✓ Password should have at least 9 characters and include English letters, numbers and special characters.

4.1 Dashboard

~

Dashboard provides department or user-specific data retained, leakage path and data in real time. Such data are composed of components, and are displayed in order based on the most recent, or retained sensitive data. It has the advantage of quickly identifying the severity of retained data and retaining status by selecting the component and pattern and setting specific users/groups for intensive monitoring.

4.1.1 Network

Network Dashboard provides number of data and patterns by channels and users in real time. Network has 7 components, including 'Network Severity', 'Top Depts', 'Top Users', 'Top Channels', 'Trend', 'Trend of Patterns' and 'Top Patterns'.

4.1.2 Settings

The Figure below is the Preferences screen where Dashboard data information can be configured. The options that can be selected in the Settings are Select Component, Select Pattern to be used for each component, and Renewal Cycle and displays the data applied to the Dashboard according to this set value.



ashboard Settings			
C Discover Server Discover End	oint Network		
Update Cycle 5 Minute			
Patterns All			
ALL: Confidential Data	ALL: Corporate	Financial Information	ALL: Credit Card Number
ALL: Customer Code	ALL: Customer	Data	ALL: E-Mail
ALL: Employee Code	ALL: Employee	Data	ALL: IP Address
ALL: Merger and Acquisition Agreeme	🗌 ALL: Sales Info	rmation	ALL: Sarbanes Oxley Act
BR: Cadastro de Pessoa Fisica	BR: Cadastro N	acional Pessoa Juridic	a 🗌 CN: Bank Card Number
CN: Identification Number	CN: Mobile Num	iber	CN: Passport Number
JP: Account Number	JP: Card Numbe	er	JP: Driver License Number
JP: Passport Number	KR: Account Nu	mber	KR: Business Registration Number
KR: Cellular Phone Number	KR: Corporate F	Registration Number	KR: Credit Card Number
KR: Driver's License Number	KR: Foreigner R	Registration Number	KR: Health Insurance Number
KR: Passport Number	KR: Phone Num	ber	KR: Resident Registration Number
MX: Clave de Elector	MX: Clave Unic	a de Registro de Pobla	🗌 MX: Numero de Seguro Social
MX: Registro Federal de Contribuyente	s 🗌 US: ABA Routin	g Number	US: Driver's License Number - AZ, CA,
US: Driver's License Number - DC, HI,	🗌 US: Driver's Lic	ense Number - FL, IL, .	🗌 US: Driver's License Number - IA, NH
US: Driver's License Number - ID	US: Driver's Lic	ense Number - MT, NC	US: Driver's License Number - ND
US: Driver's License Number - OH	US: Driver's Lic	ense Number - VT	US: Driver's License Number - WA
US: Medical Record Number	US: Passport N	umber	US: PHI Diseases
US: Social Security Number	US: PHI Treatm	ents	KR: KCD Diseases
All Component List	> Se	lect Component List	
		Discovery Severity	$\frac{1}{2}$ \vee
		Top Depts	Φ \sim
		O Top Files	$\frac{1}{2}$ \checkmark
	Þ	Top Patterns	$+$ \sim
		O Top Users	$+$ \vee
	•	O Top Users by Long-	-Term 💠 🗸
		O Trend	$\frac{1}{2}$ \vee
		Trend of Patterns	\pm \sim

(FIGURE 4-2) DASHBOARD SETTINGS

4.2 Reports

Reports shows the results of conditional analysis performed about confidential data transmitted by departments and users. Since Reports display a variety of graphs, lists and main result items of the detected results, the Admin has the advantage of being able to quickly analyze according to the selected criteria. Reports consists of five components; Top Users, Top Depts, Trends, Top Categories and Top Patterns.

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4.2.1 Top Users

Display the top users who transmitted data patterns in order. The number of patterns and transmissions is shown by users. The details of types and number of patterns and the number of transmissions are also shown below the user when selected.

+												
• Тор	Use	rs										
T Fil	ter	~										
		Pattern	Transfer (Count		Severity Low	Se	verity Medium		Severity High		Severity(%)
		0		0		0		0		0		
<u>€</u> Ch	art 🔨	/										
Rank	÷	User Name	Dept 🇘		Pattern 🇘	Transfer Co	unt 🇘 Sever	rity Low 🗘	Severity Medium 🔅	Severi	ity High 🗘	Severity(%)
						Data does	not exist.					
												4 ▶

(FIGURE 4-3) REPORT - TOP USERS

4.2.2 Top Depts

Displays the departments in the order of data patterns transmitted. The number of patterns and transmissions is shown by departments. The details of types and number of patterns and the number of transmissions are also shown below the department when selected.

• Top De	epts							
T Filter	v							
	Pattern		Transfer Count	Severity Low	Sever	ity Medium	Severity High	Severity(%)
	0		0	0		0	0	
Chart 6	~							
Rank 🌐	Dept	÷	Pattern 🗘	Transfer Count 🍦	Severity Low 💲	Severity Mediu	n 🗘 Severity Hi	igh 🗘 Severity(%)
				Data doe	es not exist.			
								4 ▶

(FIGURE 4-4) REPORT - TOP DEPTS

4.2.3 Trends

Displays the trends of data patterns transmitted. The number of patterns and transmissions is shown by dates. The details of types and number of patterns and the number of transmissions for the selected date are also shown below the date when selected.



• Trends										
T Filter 🗸										
	Pattern	Transfer Co	int	Severity Low		Severity Medium		Severity High		Severity(%)
	0		0	0		0		0		
© Chart ✔										
Date	÷	Pattern 🌲	Transfer Count 🌐	Se	everity Low 🗘	Severity M	edium 🗘	Severity High	Severity(%)	
				Data does	not exist.					
										$- + + + \geq$

(FIGURE 4-5) REPORT – TRENDS

4.2.4 Top Categories

Shows categories of data patterns transmitted. The number of patterns and transmissions is shown by categories.

• Тор	Categorie	s										
- <u>-</u> F	ilter 🗸											
		Pattern	Transfer Count	Severity	Low	Seve	rity Medium		Severity High		S	everity(%)
		0	0		0		0		0			
<u>©</u> C	hart 🗸											
Rank	0 Cate	gory Name	Pattern ≑	Transfer Count ≑		Severity Low 💲	Severi	ity Medium 🗘	Severity H	ligh 🗘	Severity(%)	
				Dat	a doe	s not exist.						
												$\P \mid \mid \models$

(FIGURE 4-6) REPORT – TOP CATEGORIES

4.2.5 Top Patterns

Displays confidential data patterns in the order of transmission. The number of patterns and transmissions is shown by the type of patterns.

T Filter	~							
	Pa	ttern	Transfer Count	Severity L	.ow Seve	rity Medium	Severity High	Severity(%
		0	0		0	0	0	
€Chart ✔	,							
tank 🗘	Name	~	Pattern 🗘	Transfer Count 🌐	Severity Low 😄	Severity Mediur	n 🗘 Severity H	gh 🗘 Severity(%)

(FIGURE 4-7) REPORT – TOP PATTERNS

		-
	л	5
40	-	J



4.3 Incidents

4.3.1 Network

Networkpplications that are outgoing through Internet can be logged and viewed. The types of NetworkApplications include email, web mail, messenger, generic networking, social networking service, business file share, personal file share, alternate routing and media share. Also, logs for Network Applications retaining confidential data can be monitored. The types of data supported include; resident registration number, foreigner registration number, driver license number, passport number, bank account number, credit card number, cell phone number, phone number, email address, IP address, corporate registration number, business registration number and healthcare insurance number.

4.3.2 Net Apps

The data of users and departments, Net Apps, actions, subjects, number of files/patterns and dates can be viewed.

😚 DLP ⁺ Center						D POLICIES	O MANAGE		MAILFILTER 🏷							e Logout Info
Incidents Network Network		D Net Apps	_													
												_	_			
		7 Filter 🗸														
Endpoint	1	Chart A														
Network Net Apps		Hour 1 Day 1 Me	onth] 1 Ver	H.											All View	1 Stick : 1 Hou
Exports History		200,000														
lecide																
		150,000 -														
ELD SUMMARY	<u>^</u>													_		
dem(2)		100,000 -														
ver IP(6,197)																
er Name(2)		50,000 -														
D(34)								2015-10-01 09:	00:6							
at App(8)		2015-10-	01 01:00		2015-10	-01 05:00	2015-1	0-01 09:00	2015-10	-01 13:00	201	5-10-01 17:00	_	2015-10-01 21	00	
(1)																
slicy(1)	Exp	ort Enter Tag														View settings
ecipient(7,690)		DeptUser		Net App	C Action Type	C Title			 Occurred Time 	Send IP	 Recipient IP 		File 0	Pattern 😄	Actual Recipient	Size
ent IP(169)		somansa/ALL	P	Networking / HTT	O Allow	http://tkubm	orning.co.kz?mages_n.		2015-10-01 22:4	72.207.168.192	14.48.175.193		0	0		
ton Type(1)	8	somansa/ALL,	P	Networking / HTT	O Allow	http://tiubm	orning co.kzimages_n.		2015-10-01 22:4	72.207.168.192	14.48.175.193		0	0		
nder(33)		somansa/ALL	.P	Networking / HTT	Allow	http://tilubm	orning.co.kx/mages_n.		2015-10-01 22:4	72.207.168.192	14.48.175.193		0	0		
e(5)		somansa/ALL	P	Networking / HTT	Allow	http://clubm	orning.co.kz/mages_n.		2015-10-01 22:4	72.207.168.192	14.48.175.193		0	0		
SERS Active •		somansa/ALL	P	Networking / HTT		http://clubm	orning.co.kzimages_n.		2015-10-01 22:4	72.207.168.192	14.48.175.193		0	0		
	8	somansa/ALL,	_IP	Networking / HTT		http://clubm	orning.co.kr/flash.js		2015-10-01 22:4	72.207.168.192	14.48.175.193		0	0		
9	9 0	somansa/ALL		Networking / HTT	-		orning co.kzimages_n.		2015-10-01 22:4	72.207.168.192	14.48.175.193		٥	0		
🗀 somansa		somansa/ALL,	P	Networking / HTT	 Allow 	http://tilubm	orning co.kzimages_n.		2015-10-01 22:4	72.207.168.192	14.48.175.193		0	0		
				Networking / HTT	O Allow		orning.co.kzimages_n.		2015-10-01 22:4	72,207,168,192	14.48.175.193					

(FIGURE 4-8) INCIDENTS - NETWORK - NET APPS

4.3.3 Export

The details of specific and all logs can be exported and viewed by including or excluding the information of attached file and file analysis results. The items to export can be selected and selectable items include content, transmitted date, Net App, recipients, CC, user ID, user department, sender IP, recipient IP, Agent ID, size, actions, tag, personal information, and the

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number of attached files. The results of all exports are viewed under INCIDENTS – Network – Export History.

4.3.4 Export History

View the results of exports under INCIDENTS - Network - Net Apps

Stop			
- Export Name	Progress Status	Start Time	Completed Time
. Export Part 01 for 01/10/2015	COMPLETED	2015-10-01 22:46:50	2015-10-01 22:46:51
- Data Export	COMPLETED	2015-10-01 22:37:35	2015-10-01 22:37:36
. Export 10/01/2015	COMPLETED	2015-10-01 22:35:55	2015-10-01 22:35:58
Showing 1 to 3 of 3 entries			4 1 ▶

(FIGURE 4-9) INCIDENTS - NETWORK - NET APPS - EXPORT HISTORY

Export Download		Close
File Name	File Size(KB)	
export_151001_15422ff0b9ca45aca285760a332f29b3_1	3,430 (KB)	

(FIGURE 4-10) INCIDENTS - NETWORK - NET APPS - EXPORT HISTORY - DOWNLOAD

All details about the log saved as HTML file can be viewed after files are downloaded and decompressed.

4.4 Policies

4.4.1 Detect

4.4.1.1 Detection Rules

Detection Rules for specific conditions can be configured. Patterns of sensitive data and userdefined patterns and properties are selected for the conditions. The policy for each country can be easily set by using a pre-defined detection rule template and selecting Sensitive Data Protection, Regulatory Compliance, and Confidential Data Protection.



Detection Rules		
⊤ Filter ↓		
Add New		
Name	Rule Type	Modified Time 🗘
(Basic) Private Information All Format more than Stimes	Contents	2015-09-25 10:09:03
(Basic) Cloud Basic Detection Rule	III Contents	2015-09-24 09:50:21
Merger and Acquisition Agreements	Contents	2015-09-23 17:51:13
(Basic) Identification Information more than Stimes	Contents	2015-09-22 17:43:00
(Basic) Private Information File Size more than 100kbytes	Contents	2015-09-22 17:40:09
Serveri	Contents	2015-09-22 15:53:20
PI	Contents	2015-09-18 15:17:38
Showing 1 to 7 of 7 entries		4 (1))

(FIGURE 4-11) POLICIES - DETECT - DETECTION RULES

Detection Rules		
Save Delete		
General		
Vame		Modified Time
Merger and Acquisition Agreements		2015-09-23 17:51:13
Details		
ule Type		
Contents Word Processing Documents •	٦	
	_ cs.	
Select All		
ALL: Confidential Data K	ALL: Corporate Financial	ALL: Credit Card Number
ALL: Customer Code	ALL: Customer Data K	ALL: E-Mail
ALL: Employee Code	ALL: Employee Data K	ALL: IP Address
ALL: Merger and Acquisit	ALL: Sales Information K	🗌 ALL: Sarbanes Oxley Act 🔣
BR: Cadastro de Pessoa	BR: Cadastro Nacional P	CN: Bank Card Number
CN: Identification Number	CN: Mobile Number	CN: Passport Number
JP: Account Number	JP: Card Number	JP: Driver License Number
JP: Passport Number	KR: Account Number	KR: Business Registratio
KR: Cellular Phone Number	KR: Corporate Registrati	KR: Credit Card Number
KR: Driver's License Nu	KR: Foreigner Registratio	KR: Health Insurance Nu
🔲 KR: KCD Diseases 🔣	KR: KCD Diseases K	KR: Passport Number
KR: Phone Number	KR: Resident Registratio	MX: Clave de Elector
MX: Clave Unica de Regi	MX: Numero de Seguro S	MX: Registro Federal de
US: ABA Routing Number	US: Driver's License Nu	US: Driver's License Nu
US: Driver's License Nu	US: Driver's License Nu	US: Driver's License Nu
US: Driver's License Nu	US: Driver's License Nu	US: Driver's License Nu
US: Driver's License Nu	US: Driver's License Nu	US: Medical Record Num
US: Passport Number	US: PHI Diseases K	US: PHI Treatments K
US: Social Security Number		
Select File Attributes	Ŧ	
Attributes		
Advanced ^		

(FIGURE 4-12) POLICIES - DETECT - DETECTION RULES - DETAILS

4.4.1.2 Pattern

In Pattern, basic patterns of confidential data provided by SOMANSA can be viewed. Provided patterns include social security number, driver's license number, credit card number, health insurance card number, passport number, account number, cell phone number, phone number, IP

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address, and E-mail address, and more. To detect a specific phrase or pattern, a user-defined pattern can be created. Basic patterns cannot be deleted, and expressions cannot be modified or deleted. Pattern is used when creating Detection Rule.

		DASHBOARD 🛛 🍘 REPORTS		OLICIES Ø MANAGE			
Policies > Detect > Pa					 		_
LICIES		tterns					
	Add N	5W'					
Detection Rules Patterns	Or	Name			Category	Description	
Formats		ALL: Credit Card Number			Basic	Credit Card Numbers	
		ALL: E-Mail			Basic	E-mail information	
		ALL: IP Address			Basic	IP Address information	
Applications Time Range		BR: Cadastro de Pessoa Fisica			Basic	Number by the Brazilian Federal Revenue to both Brazilians and resident a	ilens
		BR: Cadastro Nacional Pessoa Ju	idica		Basic	Identification number issued to Brazilian companies by the SFR of Brazil	
		ALL: Confidential Data 🔣			Basic	Data which concerns or relates to the diverse business activities	
		ALL: Corporate Financial Informati	00 00		Basic	Data which concerns or related to the corporate financial activities	
itwork	•	ALL: Customer Code			Basic	12 digits customer code	
icide	•	ALL: Customer Data			Basic	Customer information such as first name and last name	
	•	ALL: Employee Code			Basic	8 digits employee code	
pply to Targets		KR: Account Number			Basic	Financial Account Number by a financial institution for a customer in Korea	
		ALL: Merger and Acquisition Agree	ments H		Basic	Data which concerns or relates to merger and acquisition	
		ALL: Sales Information K			Basic	Data which concerns or relates to sales and pricing	
		KR: Business Registration Numbe			Basic	Business Unique Number to identify a company or business in Korea	
		ALL: Sarbanes Oxley Act 🔣			Basic	Term commonly used in financial and accounting data	
		KR: Cellular Phone Number			Basic	Mobile Phone Number used in Korea	
		KR: Corporate Registration Numb	r		Basic	Corporate Registration Number used in Korea	
		CN: Identification Number			Basic	Personal Identification Number in China	
		CN: Passport Number			Basic	Passport Number used in China	
		KR: Credit Card Number			Basic	Credit Card Number used in Korea	
		CN: Bank Card Number			Basic	Bank Card Number used in China	
		KR: Driver's License Number			Basic	Identification number for driver's license issued by Korea Government	

(FIGURE 4-13) PATTERN LIST

<table-cell-rows> DLP⁺Center</table-cell-rows>	② DASHBOARD [REPORTS A INCIDENTS POLICIES A MANAGE USYSTEM MAILFILTER & COS
E Policies Detect Patterns	¢	
POLICIES	 Patterns 	
- Detect	Save	
Detection Rules Patterns		
Formats	 Pattern Type * 	Regular Expression Neyword
Attributes	 Name 	US: PHI Treatments 🔲 Highlight
USB Applications Time Range	 Description 	Term which concern and relates to Protected Health Information Treatments in the United States
• Discover		
Endpoint	 Expiration Date * 	2020-09-25
 Network 	 Input Method * 	Keyword Input Sile Upload
Decide		abbe-estiander 🔺
 Apply to Targets 		adoomno-aginal adoomnopsimeal adoomnopsisty •
		Choose File No file chosen Top Original Text Save Unit
	Severity ?	Low(0-) Mid () High () 0 0 ea 0 ea •

(FIGURE 4-14) PATTERN DETAILS

Policy Item Description

- ① Expiration Date: Sets an expiration date for the currently registered pattern.
- ② Expression: Sets a pattern to detect by using a general keyword or regular expression.
- ③ Severity: Sets a severity level when detecting a pattern.



Effective Input Field Range

Item	Effective Range	Character	Failure Message
Name	3~225	Numbers, uppercase/ lowercase letters, special characters	Pattern name must be at least 3 characters.
Description	1~225	Numbers, uppercase/ lowercase letters, special characters	-
Expression	1~200	Numbers, uppercase/ lowercase letters, special characters	A blank value cannot be registered in the expression.
Severity	0~999,999,999	Numbers	0 cannot be entered in Severity Settings.

[TABLE 4-2] EFFECTIVE INPUT FIELD RANGE FOR PATTERN

4.4.1.3 File Format

Manages a format to use in file attributes

* However, unsupported formats cannot be detected, and logs cannot be stored.

Order	File Type	Category	Format Name	Extension
1			Copy of Printed Document	pvi
2			Microsoft Hypertext Archive	mht
3		. ·	Hypertext Markup Language	html;htm
4	Text	Basic Format	Extensible Markup Language	xml
5		Format	Rich Text Format	rtf
6			Comma-Separated Values	CSV
7			Plain Text Format	txt
8			iWork Pages	pages
9			Corel WordPerfect	wpd;wp;wp4;wp5;wp6;wp7
10	Word	Basic	OpenOffice Writer	odt;sxw
11	processor	Format	Hancom HWP	hwp
12			HandySoft Arirang	hwd
13			Microsoft Word	doc;docx

[TABLE 4-3] DEFAULT INSPECTION FORMAT FILE

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14		Basic	iWork Numbers	numbers
15	Spreadsheet	Format	OpenOffice Calc	ods;sxc
16			Microsoft Excel	xls;xlsx;xlsm
17		Basic	Hancom Office Hanshow	show
18	Presentation	Format	iWork Keynote	key
19	Presentation		OpenOffice Impression	odp;sxi
20			Microsoft PowerPoint	ppt;pptx;pps
21	E-mail	Basic	Microsoft Outlook Express	eml;mht
22	E-mail	Format	Microsoft Outlook	msg;oft
23	Database	Basic Format	Microsoft Access	mdb;accdb
24		Basic	XML Paper Specification	xps
25	Others	Format	Microsoft Compiled HTML	chm
26	Guicis		Adobe Portable Document Format	pdf

Policy Item Description

- ① File Type: Specified file types can be selected and entered when directly selecting 'Add'.
- ② File Extension: Extensions to detect can be entered. The extensions provided by default are listed in [Table 4-29].

Effective Input Field Range

[TABLE 4-4] EFFECTIVE INPUT FIELD RANGE FOR FILE FORMAT

Item	Effective Range	Character	Failure Message
Format Name	1~225	Numbers, uppercase/ lowercase letters, special characters	Enter a format name.
Extension	1~20	Letters	An empty value cannot be registered for file type.



			and the second se				
	① DASHBOARD	REPORTS A INCIDENTS	DOLICIES	A MANAGE	🖵 SYSTEM	MAILFILTER	🔁 CDS
E Policies Detect Formats	s ວ						
POLICIES	• Formats						
< Detect	Save						
Detection Rules	Details						
Patterns							
Formats	, Name	Wordprocessor				The format n	ame is valid.
Attributes	, File Type						
USB	, the type	Wordprocessor					
Applications	, File Extension 👔	docx					
Time Range		Add					

(FIGURE 4-15) FILE FORMAT DETAILS

4.4.1.4 Attributes

In Attributes, a condition value of a file attribute to be inspected can be specified. Inspection can be carried out according to file name, path, type, date created and size. To create a policy, one or more conditions must be selected. Each setting satisfies the AND condition, and a file is detected according to the settings for each item. A generated file attribute is used when creating Detection Rule.

Category
User-defined

(FIGURE 4-16) ATTRIBUTES LIST

File Attribute Details					
Save Delete					
Details					
Name]		
Specify File Name	Off				
Path 👔	Off				
File Format	All Format				
Creation Date	Off				
Last Modification Date	Off				
Size				Off	
	Spec Deter Details Name Specify File Name Path File Format Creation Date	Spec Details Name	Sole Details Name	Deteins Detains Name Specify File Name Off Path ID Off File Format Off Creation Date Off Last Modification Date	See External Details Name Specify File Name Off Path (C) Off File Format (C) Off Last Modification Date

-	2	
э	z	



(FIGURE 4-17) FILE ATTRIBUTE DETAILS

Policy Item Description

- File Name: When selected, the file name field is activated, and Included Target and Excluded Target can be selected. A file name to detect (exclude) can be entered. A file name must be entered with its extension.
- ② Path: When selected, the path name field is activated, and Included Target and Excluded Target can be selected. A path to detect (exclude) can be entered.
- ③ File Format: All Formats or Specify Directly can be selected. When Specify Directly is selected, the desired format among formats described in [Table 4-21] can be selected.
- ④ File Created Date: When selected, the date field is activated, and date created to detect can be selected.
- (5) File Modified Date: When selected, the date field is activated, and date modified to detect can be selected.
- (6) File Size: When selected, the size field is activated, and file size to detect can be entered. Size is divided into a range and minimum for selection.

Effective Input Field Range

Item	Effective Range	Character	Failure Message
		Numbers, uppercase/	Name should have at least 3
Name	3~225	lowercase letters, special	characters.
		characters	

[TABLE 4-5] EFFECTIVE INPUT FIELD RANGE FOR FILE ATTRIBUTES

4.4.1.5 Time Range

Time Range can be added, modified, deleted and is used to create the Network Policy.



• Time Range	
Add New	
Name 🗘	Description
All Days	
AM (Before Midday)	
Business Hours	
Business Hours including Lunch Time	
Non-Business Hours	
PM (After Midday)	
Showing 1 to 6 of 8 entries	4 1 ▶

(FIGURE 4-18) TIME RANGE LIST

Timetable Deta	ils								
Save									
Details									
' Name									
Name									
 Description 									<i>.</i>
									~
	_								
" Setting	Т	ime	Sun	Mon	Tue	Wed	Thu	Fri	Sat
		All							
	00	00							
		30							
	01	00 30							
	<u> </u>	00							
	02	30							
	03	00							
	05	30							
	04	00							
		30 00						-	
	05	30							
		00							
	06	30							
	07	00							
		30							
	08	00 30			-			-	
		30			-			-	
	09	30						-	
	10	00							
	10	30							
	11	00							
		30						-	
	12	00 30						-	
		00			-			-	
	13	30			1			-	
	14	00							
	14	30							

(FIGURE 4-19) ADDING TIME RANGE SETTINGS SCREEN

Policy Item Description

- 1 $% \fbox{1}$ Time Range Name: Time range name to add can be specified.
- 2 \bigcirc Description: A description for time range can be entered.
- ③ Time Range Settings: Time range can be set by dragging and dropping. It can be set in 30-minute units. To select all days (vertical) or all days in a specified time range (horizontal), select the front row or column.



4.4.2 Network

Network can be set to Allow and Block by settings. Net App Prevent policy is categorized into a part to control the access to Net Apps and a part to prevent attached files. Data Tagging policy is only available to control and the tag to logs is added. Net Apps which are applicable to each policy are as below.

Category	Protocol	Policy (Applicable)
Email	SMTP, POP3, IMAP	Control, Prevent, Tagging
Web Mail	AOL, Chollian, Daum Hanmail, Gmail, iCloud Mail, Korea.com, Korea.kr, Nate, Naver, Outlook Live, QQ Mail, Yahoo	Control, Prevent, Tagging
Instant Messaging	AOL Instant Messenger, Facebook Messenger, Google Talk, Misslee, NateOn, Yahoo Voice	Control, Prevent, Tagging
Remote Access	Dacom_Neturo, MS Remote Desktop, PCAnywhere, Radmin, TeamViewer, VNC	Control
	Telnet	Control, Prevent, Tagging
Networking	POST, Response	Control, Prevent, Tagging
Social Networking Service	Cyworld, Daum Blog, Daum Café, Egloos, Facebook, Instagram, Myspace, Naver Blog, Naver Café, Salesforce, Tumblr	Control, Prevent, Tagging
File Storage and Sharing	2nDrive, Amazon Cloud, Box, Dropbox, Evernote, FTP, Google Drive, iCloud, LG U+ Box, LG U+ Webhard, Naver Ndrive, OneDrive, SharePoint, SMB, SugarSync, T Cloud, Tencent	Control, Prevent, Tagging

55



	Cloud, U Cloud	
Personal File Sharing	ToToDisk,	Control ,Prevent, Tagging
	Clubbox, eDonkey, Fileguri, GNUtella	Control
Anonymizer	SOCKS	Control

4.4.2.1 Net App Prevent+

A policy that is used when allowing or blocking specific Network Applications. The supported types of Net Apps are email, web mail, instant messaging, remote access, networking, social networking service, file storage and sharing, personal file sharing and anonymizer (alternate routing). Each Net Apps is controlled by selecting the access, writing, file share function. Also, access time span and period can be set as well.

• Ne	t App Preven	t+						
- T	Filter 🔨							
Policy	Name			Action OAll OBlock OAllow Apply to Targets Dept				
Apply	Reset							
Add No	w Apply Polic	7						
On	Priority	Action	Туре	Policy Name	Apply to	Targets	Created Time	Modified Time
	÷ 1	O Allow	Control	Mail Service Control	🗀 1	2.0	2015-10-01 22:21:50	2015-10-01 22:21:50
	φ 2	S Block	Prevent	Web Mail Private Information	🗀 1	2.0	2015-10-01 22:22:57	2015-10-01 22:22:57
	÷ 3	S Block	Prevent	Cloud Service Financial Data Block	0	2 2	2015-10-01 22:26:00	2015-10-01 22:26:00
Shov	ring 1 to 3 of 3 en	ries						





	🗇 DASHBOARD 👔	REPORTS	s 🖻 Policies 🔅	MANAGE	🖵 SYSTEM	MAILFILTER	🔁 CDS	
E Policies Network Net Ap	p Prevent+ 🔉							
POLICIES	Net App Prevent+							
→ Detect	Save							
> Discover	■ General			Apply to	Targets			
Endpoint	Policy Name	Versio	n Modified Time	 Dept 	0			
 Network 				 User 	≗ ₀			
Net App Prevent+ Data Tagging	■ Net App to Control							
Decide	- Select Agent	== Select ==						
Apply to Targets	- Туре	Control Prevent						
	 Net Apps Settings 	CElectronic Mail (3/3)	Access					~
		OWeb Mail (11/12)	Access Write File T	Transfer 🔲 Big I	File Attachment			~
		OInstant Messaging (6/7)	Access Chat File T	ransfer				~
		Remote Access (0/7)	Access					~
		Networking (0/3)	Access Include URL	Exclude URL				~
		Social Network Service (0/13)	Access Write File T	Transfer				~
		File Storage and Sharing (0/18	Access File Transfer					~
		Personal File Sharing (0/6)	Access					~
		Anonymizer (0/1)	Access					~
	E Action							
	 Response Method 	Allow						
	- Logs	Save						
	Time Settings Shorts	ıt						
	- Time Settings	All Days	 보기 					
	 Usage Period Settings 	Not Specify						

(FIGURE 4-21) NET APP PREVENT+ POLICY DETAILS

4.4.2.2 Data Tagging

Sets a Tagging on specific Net Apps. Logs satisfying the conditions will have tag marks on their title. Supported types of Net Apps are email, web mail, instant messaging, remote access, generic networking, social network service, file storage and sharing, personal file sharing and alternate routing. Each type are controlled by selecting the access, writing, file share function. Also, access time span and period are can be set as well.

• Dat	a Tagging				
<u> </u>	ilter 🗸				
Add Ne	w Apply Policy				
On	Tag Name	Apply to Ta	rgets	Created Time	Modified Time
•	Financial Data Tagging	<u> </u>	2 0	2015-10-01 22:13:00	2015-10-01 22:13:00
•	Cloud Basic Tagging Rule	i 1	2 0	2015-10-01 22:13:47	2015-10-01 22:13:47
	Private Information Tagging Rule	0	2 2	2015-10-01 22:14:29	2015-10-01 22:14:29
Show	ing 1 to 3 of 3 entries				

(FIGURE 4-22) DATA TAGGING



 Data Tagging 						
Save Delete						
General				■ Apply to	o Targets	
Tag Name		Version	Modified Time	• Dept	🗀 1	
Financial Data Tagging		1	2015-10-01 22:13:00	· User	A 0	
≡ Net App to Control						
 Select Agent 	1 of 2 checked					
Detection Rules	Financial Data Sele	ect				
 Net Apps Settings 	CElectronic Mail (2/2)		Body/File Content Recipient	Sender		~
	Web Mall (0/11)		Body/File Content Recipient	Sender		$\overline{\sim}$
	Instant Messaging (ore	1	Chat Fle Transfer			~
	Remote Access { or 1 }		Body Content			~
	Networking (u.z.)		Body/File Content Include U	RL. Exclude	e URL	$\overline{\sim}$
	Social Network Service	(0/13)	Body/File Content Recipient	Sender		~
	Flie Storage and Sharin	1g (a(17)	Fle Transfer			~
	Personal File Sharing (0/1 }	Fle Transfer			~
Time Settings Short	cut					
Time Settings	All Days		보기			
Usage Period Settings	Not Specify	5				

(FIGURE 4-23) DATA TAGGING DETAILS

4.5 Manage

4.5.1 Alerts/Notifications

4.5.1.1 Reports

Statistics of Network can be sent to the E-mail registered in user information. Reports (for specific user/groups or periods) on Top Users, Top Depts, Trends, Top Categories, and Top Patterns are provided.

Settings					
T Filter 🗸					
Add New					
Name	÷	Target	Alert Item	Apply to Targets	Register Datetime
Test by Research Team		Network	Credit Card Number 2	C Department	2015-09-23 18:28:08.361284
Showing 1 to 1 of 1 entries					4 1

(FIGURE 4-24) ALERT/NOTIFICATIONS - REPORTS

-	0
2	n.



Reports									
Save									
Report Name									
					7				
Incidents Report									
Report Type									
- Discover PCs		 Discover Servers 		 Endpoi 	int	- 1	Vetwork		
© Top Users		Top Servers		💿 Тор	Policies		Top Users		
Top Agent		Top Groups			d of Policy		Top Depts		
Top Depts		Trend		🛛 Тор			Trends		
Top Agent		Top Files Held Time	for a Long	Тор			Top Categories		
Top Long-Ter Files	m Retention	Top Patterns		Tren	ds Channels		Top Patterns		
Top Patterns		Long Term Off	line Agents		Pattems				
Long-Term O	-								
Agent Installa									
Top Users by									
Top Depts by									
Trend of Data Top Patterns									
Top Agents b									
Top Agents b	y bata type								
■ Filter Settings									
Search	2015-09-24		Sort By	@ Patte	m ©File		Inspection Type	@ File	
Reference Date Pattern	== Select ==		Print		⊙ Pattern ⊙ File		Action		Quarantized
			Information	(AI	O Fattern O File		Information Not Action	Encrypted	Quarantined
Pattern Detail	Included O	Not include					- Not Action		
Target to Inspe	ction								
 Target Name 	🗀 somansa								
■ Target to Notific	ation				E Schedule				
Group Leader or					 Start Date 	2015-09	9-25 🖩 14 🔻	10 🔻	
Group Privacy off					· Cycle	Once	T		
Chief Privacy Offi Custom 0 sele						Once			
■ Mail Settings									
 Subject * 	Incidents Repo	rt							
- Body *	Incidents Repor	t							

(FIGURE 4-25) ALERT/NOTIFICATIONS – REPORTS DETAILS

Provide the second seco

- ① Report Type: One of the reports details of Top Users, Top Depts, Trends, Top Categories and Top Patterns can be selected.
- ② Filter Settings: Recent Inspection Date, Ranking Criteria and Pattern can be selected and a filter can be applied.
- ③ Inspection Summary Target: A department or a user can be selected for Inspection Summary Target.
- ④ Notification Target: Recipients for the notification can be selected.

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 $(\ensuremath{\underline{5}})$ Schedule: Notification cycle can be set once, daily, weekly or monthly.

6 Mail Settings: Mail subject and body can be entered.

4.5.2 Users

A user can be added, modified and deleted.

7	Filter 🔨			
	w Deactivate Dept Mana	gement		
		🔅 User Name	User ID C Role	Position Creation Date Modified T
	QA2T	2 jslee	sjlee@smkim.somansa.com	2015-09-24
	QA2T	2 keheo	hke@smkim.somansa.com	2015-09-24
	QA2T	🤱 smkim	ksmsumu@smkim.somansa.com	2015-09-20
	QA3T	2 hongsiman	aaa@smkim.somansa.com	2015-09-2
	somansa	🤱 lee chang sub	ds2shg	2015-09-22 2015-09-2
	somansa	2 mobile001	mobile001	2015-09-25 2015-09-25
	somansa	2 kongdo2001	kongdo2001	2015-09-23 2015-09-23
	somansa	🤶 Jin2	Jin2	2015-09-22 2015-09-2
	somansa	🤶 Ji Seon Lee	jslee	2015-09-22 2015-09-22
	somansa	2 krbtgt	krbtgt@smkim.somansa.com	2015-09-20
	somansa	IUSR_WIN-VOW2R7T90B8	IUSR_WIN-VOW2R7T90B8@smkim.s	2015-09-24
	somansa	2 smkim	smkim@smkim.somansa.com	2015-09-24
	somansa	2 Guest	Guest@smkim.somansa.com	2015-09-24
	somansa	2 Administrator	Administrator@smkim.somansa.com	2015-09-2-
	WebUX	2 hangwangsic	hks@smkim.somansa.com	2015-09-2
	WebUX	🤱 jangsc	jangsc@smkim.somansa.com	2015-09-24
	WebUX	2 Smith Jacob	jacob	PM 2015-09-25 2015-09-25

(FIGURE 4-26) USER ACCOUNT MANAGEMENT

User Management

User Management shows the user information that is registered to HR Information. For user information, functions including adding, deleting a user, and changing a password are provided and the detail user information such as user name, ID, status, department, account start/expiration date, IP information, employee number, email, phone, etc can be specified.



 Users 				
← Save				
General				
- User*				
 User ID* 				
 Password* 				
 Re-enter Password * 				
- Dept	Company	Select		
- Start Date	2015-03-30			
- End Date	2016-03-30			
- Employee Number				
- Email				
- Telephone				
Role				
Leader or Admin Chief Privacy Officer (Privacy Officer(only on Privacy Manager	Only one in the company) le in the group)			
Agent IP/MAC Auther	ntification Settings On 🔽			
Add				
	IP		Mac Address	
				0

(FIGURE 4-27) USER MANAGEMENT DETAILS

☞ Descriptions

- 1 1 User Name: User name to be registered can be entered.
- 2 $% \label{eq:2.1}$ User ID: User ID to be registered can be entered. ID must be unique.
- ③ Password: Password can be entered/modified.
- ④ Dept: Department registered in "MANAGER > Users > Dept Management" can be selected, and a user is registered to the selected department.
- $\ensuremath{\mathbb{S}}$ $\ensuremath{\mathbb{S}}$ Start Date: An available start date of the account to register can be entered.
- 6 End Date: An available end date of the account to register can be entered.
- O $% \ensuremath{\mathbb{C}}$ Employee number of the account user to register can be entered.
- $\ensuremath{\textcircled{B}}$ $\ensuremath{\textcircled{B}}$ Email: Email of the account user to register can be entered.
- $\textcircled{\sc 0}$ Telephone: Phone number of the account user to register can be entered.

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Effective Input Field Range

[TABLE 4-6] EFFECTIVE INPUT FIELD RANGE WHEN REGISTERING USERS

ltems	Effective Range	Character	Failure Message
User Name	1~225	Numbers, Uppercase/ Lowercase Letters, Special Characters	Enter the user name.
User ID	4~20	Numbers, Uppercase/ Lowercase Letters, Special Characters	Enter the user ID.
Password	9~35	Numbers, Uppercase/ Lowercase Letters, Special Characters	Enter the password.
Confirm Password	9~35	Numbers, Uppercase/ Lowercase Letters, Special Characters	Confirm the password.
Employee Number	1~20	Numbers, Uppercase/ Lowercase Letters, Special Characters	-
Email	1~50	Numbers, Uppercase/ Lowercase Letters, Special Characters	-
Phone Number	1~15	Numbers	-

Recommendation

✓ Password should have at least 9 characters and include English letters, numbers and special characters.

User Deactivation

Users can be activated or deactivated. Deactivated user accounts are not available for use.

• Dept Management

Dept Management shows departments registered in HR Information. For HR Information, functions to add, delete and move department are provided.



Dept Management		Move	Add	Modify	Delete	Close
- Dept	Company					
						٩
Company Somansa						

(FIGURE 4-28) DEPT MANAGEMENT

Seffective Input Fields Range

[TABLE 4-7] EFFECTIVE INPUT FIELD RANGE WHEN REGISTERING DEPT

Items	Effective Range	Character	Failure Message
Dept	1~100	Numbers, Uppercase/ Lowercase Letters, Special Characters	Enter the department name.
Find	1~100	Numbers, Uppercase/ Lowercase Letters, Special Characters	-

- 4.6 SYSTEM
- 4.6.1 Logs
- Audit Logs

For all activities of the admin, Information Management Logs, Information Trace Logs, Policy

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Management Logs and Account Management Logs can be viewed. An Audit Trail is provided through the log.

Audit Log					
🔻 Filter 🤸					
Date	Last Mon	th Last Week	Yesterday	Today This Week	This Month Custom 2015-03-30 🗐 ~ 2015-03-30 🗐
Type	== Select =	=			
Apply Reset					
Time		Туре	User	IP	Contents
2015-03-30 19:	:18:58	Search	somansa	192.168.10.151	Search from System > Logs > Audit Log
2015-03-30 19:	18:28	Search	somansa	192.168.10.151	Search from Manage > Users
2015-03-30 19	:17:03	Search	somansa	192.168.10.151	Search from Manage > Users
2015-03-30 19	:16:03	Search	somansa	192.168.10.151	Search from Manage > Users
2015-03-30 193	:16:02	Modify	somansa	192.168.10.151	Modify from Manage > Users
2015-03-30 19:	16:02	Search	somansa	192.168.10.151	Search from Manage > Users
2015-03-30 19	:15:43	Search	somansa	192.168.10.151	Search from Manage > Users
2015-03-30 19	:15:10	Search	somansa	192.168.10.151	Search from Manage > Users
2015-03-30 193	:11:30	Search	somansa	192.168.10.151	Search from Reports > Discover > PCs > Top Users
2015-03-30 19:	:11:28	Search	somansa	192.168.10.151	Search from Manage > Alerts/Notifications > Reports
2015-03-30 19	:11:28	Search	somansa	192.168.10.151	Search from Manage > Alerts/Notifications > Reports
2015-03-30 193	:11:28	Search	somansa	192.168.10.151	Search from Manage > Alerts/Notifications > Reports
2015-03-30 19:	:11:25	Search	somansa	192.168.10.151	Search from Manage > Alerts/Notifications > Reports

(FIGURE 4-29) AUDIT LOGS

4.6.1.1 System Logs

• DLP+ Mining Engine

Runs Mining Engine to collect Network audit logs as information used on DLP+ Center at a scheduled time.

DLP Mining Engine				
⊤ Filter ↓				
Туре	Time	Contents		
Terminate Task	2015-09-25 01:00:07	Report data analyzing end		
Terminate Task	2015-09-25 01:00:07	Endpoint data analyzing end		
Start Task	2015-09-25 01:00:07	Endpoint data analyzing start		
Terminate Task	2015-09-25 01:00:07	Discover data analyzing end		
Start Task	2015-09-25 01:00:01	Discover data analyzing start		
Start Task	2015-09-25 01:00:01	Report data analyzing start		
Showing 1 to 6 of 6 entri	ies			

(FIGURE 4-30) DLP+ MINING ENGINE LOGS

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SOMANSA



4.6.2 Admins

Admin accounts have rights to operate and manage the DLP+ Center. An admin account is created by the operating system admin when installing the product package. In addition, an admin can create and delete an Operator or Viewer Account according to the access department and view permissions. However, an admin account created during package installation cannot be deleted.

Add New					
Admin ID	C Role	Start Date	C Expiration Date	C Recent Access Time	Created Time
admin	Admin	2015-09-11	2020-09-22	2015-09-25 13:55:41	2015-09-11 10:27:54
PolicyEditor	Admin	2015-09-25	2020-09-25		2015-09-25 13:57:41
TestOperation	Operator	2015-09-25	2020-09-25		2015-09-25 13:58:56
Character 5 in 2 of 2 onlying					

(FIGURE 4-31) ADMINS MANAGEMENT

[TABLE 4-8] INTEGRATED ACCOUNT RIGHTS

Accounts	Rights	Number of Accounts
Admin	All rights, Operator and viewer account management	1
Operator	Authorized access menu and log view in a department	1
View	Limited access menu and log view in a department	5



 Admins 		
Save		
General		
, Admin ID ★	PolicyEditor	Available ID
, Password *	•••••	
. Re-enter Password ★	•••••	Confirm Check
. Email	PolicyEditor@somansa.com	
, Mobile		
E Details		
, Start Date 🛪	2015-09-25	
。Expiration Date ★	2020-09-25	
, Management Dept 🛪	somansa	Select
. Management Group (Server) *	Group	Select
. Management Group (DBMS) ★	Databases	Select
, Access IP	On	
, Use OTP *	Off	
. Role *	Admin	
Permissions		
. Access Authority	▷ ✓ DashBoard ▷ Image Image ▷ Image Image ▷ Image System ▷ ✓ My Profile	

(FIGURE 4-32) ADMINS MANAGEMENT DETAILS

Seffective Input Field Range

[Table 4-9] EFFECTIVE INPUT FIELD RANGE WHEN REGISTERING ADMIN

Items	Effective Range	Character	Failure Message
Admin ID	5~20	Letters	An admin ID should have at least 5 characters.
Password	9~35	Numbers, Uppercase/ Lowercase Letters, Special Characters	Enter the password.
Confirm Password	9~35	Numbers, Uppercase/ Lowercase Letters, Special Characters	Confirm the password.
Email	1~200	Numbers, Uppercase/ Lowercase Letters, Special Characters	-

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Recommendation

✓ Password must be at least 9 characters and include English letters, numbers and special characters.

4.6.3 Settings

4.6.3.1 Network Agents

Network Agents can be added, modified, deleted.

Network Agents			
Add New			
Agent Name	Agent UID	Agent IP	Agent Description
NDLP Agent	uzzz2ss0	59.15.154.52	Main
NDLP Agent_Slave	Tbrie840	192.168.208.241	SLAVE
Showing 1 to 2 of 2 entries			

(FIGURE 4-33) NETWORK AGENTS

Network Ag	ents
Save Del	te
E Details	
, Agent UID	uzzz2ss0
, Agent Name	NDLP Agent
, Agent IP	59.15.154.52
, Agent Description	Main

(FIGURE 4-34) NETWORK AGENTS DETAILS

Descriptions

- 1 Agent UID : UID of the Agent can be entered.
- ② Agent Name : Name of the Agent can be specified.
- $\ensuremath{\mathfrak{IP}}$: IP address of the Agent can be entered.
- ④ Agent Description: Description of the Agent can be added.
- 4.7 Mail-Filter

Mail-Filter is a specific module installed into Mail-i to manage all emails retaining the sensitive data. All outgoing emails can be sent by the decide process and pre-defined policy.

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4.7.1 Mail List

The progress of all emails can be viewed. The status of email is categorized into Waiting, Rejected, Approved and Transmitted. Administrator can check the status by using the filters such as the email address and specified period. Administrator can also approve, block and delete emails by selecting the target email from the list.

• MailFilter								
Search Mail								
	Period	2015 🔻 - 10 💌 - 1	1 • 14:00 • 🗰 ~ 2015	▼ - 10 ▼ - 1 ▼ 15:59 ▼ 🗰				
	Sender Begin with							
	OK							
Approve Selected Mails					0-0 (Total 0)			
Status Send Time Requ	uest Time Approval/R Time	eject Approver	Sender	Subject	B			

(FIGURE 4-35) MAIL LIST

4.7.2 Decide Policy

Administrator can enforce policies to block outgoing email messages that violate predefined Email Security policies. Detail information on the users that attempted to send violated email messages externally such as time, user account, department and the message contents are retained and can be used for legal evidence for further investigation purposes.



• MailFilter							
See All V							
Add New Rule			0-0 (Total 0				
Rule Name		Conditions					
	AuditFilter - Google						
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	https://192.168	.8.81/b/auditrule_e.htm?f_path=/etc/smfilter/master/rule_auditk					
	🔵 D	LP ⁺ Center					
	Add New Rule (*	Must enter)					
	+ *	• *					
	Action *	●Pass-through ●Block					
	Rule Name						
	- Condition	Department Select Department Sender's Address Address Address of Select Department CoAddress Select Department Subject Select Department Cohort Repetition Atachmed Fie Number of Atachment T					
		Add					

(FIGURE 4-36) POLICY SETTINGS

4.7.3 Specify Block Policy

Apply a block policy by specifying the number of repetitions.

• Ma	ilFilter								
See A		٩							
Add	New Rule							1-1 (Total 1) 25 🔻	
		Rule Name				Conditions			
Block	DLP_Policy		Mobile: Repe Department:	tition 1 ÀlÁ¾ÇĐ					0000
Add	New Rule							1-1 (Total 1) 25 🔻	
				.8.81/b/rrule_e.h		smfilter/master/rule_a	uditk&f_off		
			tule Information						
			Rule Name *	DLP_Policy Department	Mobile 1 ▼ © © ÀÌÁ¾ÇĐ	Repetition: Select Department			
					Edit		- -		

(FIGURE 4-37) SPECIFY BLOCK POLICY

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4.7.4 Statistics

All email messages violated the rules by dates or periods can be viewed. From the list of search results, the detail information based on the status of email such as Requested, Approved and Rejected according to the specified search period and date are provided.

• MailFilter								
Search Statistics								
U coulon outloado								
	View	Daily 🔻	2015 • - 10 • - 1 • □ ~ 2015 • - 10 • - 1 • □ Daity •					
OK								
Date Total Dis	sapproved Block	Cancel Approval Sending Request	Approval	Reject	Absence	B		

(FIGURE 4-38) STATISTICS

4.8 Checking the Version of DLP+ Center

This screen shows the version of the DLP+ Center. Click the 🔟 button at the top right to check the version.



(FIGURE 4-39) CHECK DLP+ CENTER VERSION

5. Appendix

- 5.1 T-Proxy
- 5.1.1 What is T-Proxy?

T-Proxy is a transparent proxy that disallows both the user and server to be aware of the existence of the proxy, which differentiates itself from generic proxy.

T-Proxy intercepts packets from a user and establishes a connection to the server, as if it is the

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user. The server also cannot be aware of the existence of the proxy, since it also understands it as a user, not a proxy.

5.1.2 Why is T-Proxy needed?

In case of SSL, communication is secured based on certificates, so it is impossible to decipher the packets intercepted in the middle of the communication. However, when a T-Proxy is used, the packets can be decrypted since it has the certificate they are encrypted upon. So the messages of the encrypted protocols that have been blocked, can be decrypted and logged if T-Proxy is used.

5.2 Net Apps Test Scenario

- 5.2.1 Office 365 Onedrive
- Setting a Block Policy
- (1) Click [POLICIES] on DLP+Center.
- (2) Click Network-Net App Prevent.
- (3) Click [Add New].
- (4) Select a policy and specify a target to apply the policy.
- (5) Select [Prevent] for Control Type, and select a Detection Rule to apply.
- (6) Select [Business File Share] [Onedrive] from Net Apps.
- (7) Select a Countermeasure [Block/Allow].
- (8) Click [Apply].

• File Blocking Test

- (1) Browse to <u>https://login.microsoftonline.com/</u>
- (2) Click the [Onedrive] icon from the menu on the bottom.
- (3) Click [Upload].
- (4) Locate a file that violates the detection rule and select the file to upload.
- (5) Check the file upload is handled (blocked or allowed) in accordance with the countermeasure you previously specified.
- (6) Check that the log for the activity exists and reads as what happened (Blocked/Allowed) from DLP+ Center.

5.2.2 Office 365 Mail

- Setting a Block Policy
- (1) Click [POLICIES] on DLP+ Center.
- (2) Click Network-Net App Prevent.
- (3) Click [Add New].
- (4) Select a policy and specify a target to apply the policy.
- (5) Select [Prevent] for Control Type, and select a Detection Rule to apply.
- (6) Select [Webmail] [Microsoft Outlook Live].

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- (7) Select a Countermeasure [Block/Allow].
- (8) Specify Time Range and click [Save].
- (9) Click [Apply].
- Email Content Detection Test
- (1) Browse to https://login.microsoftonline.com/
- (2) Click the [Mail] icon from the menu on the bottom.
- (3) Click [Create New].
- (4) Write an email message with some information that violate the detection rules.
- (5) Click [Send].
- (6) Check the email message is handled (blocked or allowed) in accordance with the countermeasure you previously specified.
- (7) Check that the log for the activity exists and reads as what happened (Blocked/Allowed) from DLP+ Center.
- Attached File Detection Test
- (1) Browse to <u>https://login.microsoftonline.com/</u>
- (2) Click the [Mail] icon from the menu on the bottom.
- (3) Click [Create New].
- (4) Specify recipient and put some texts in the body.
- (5) Click [Attach Files] on top.
- (6) Click the Computer icon, and add a file that violates the predefined detection rules.
- (7) Select a way to upload the file (select Upload to OneDrive & Send as Shared/Attached File).

 \rightarrow Skip to the step #9, if you select Upload to OneDrive.

- (8) Check the email message is handled (blocked or allowed) in accordance with the countermeasure you previously specified.
- (9) Check that the log for the activity exists and reads as what happened (Blocked/Allowed) from DLP+ Center.

5.2.3 Office 365 SharePoint

- Setting a Block Policy
- (1) Click [POLICIES] on DLP+ Center.
- (2) Click Network-Net App Prevent.
- (3) Click [Add New].
- (4) Select a policy and specify a target to apply the policy.
- (5) Select [Prevent] for Control Type, and select a Detection Rule to apply.
- (6) From Target Net Apps, select [Business File Share] [Sharepoint].
- (7) Select a Countermeasure [Block/Allow].
- (8) Specify Time Range and click [Save].
- (9) Click [Apply].
- Content Detection Test
- (1) Browse to https://login.microsoftonline.com/ and login.
- (2) Browse to https://portal.office.com/admin/default.aspx.

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- (3) Click [Office 365 Management Center] [Administrator] [SharePoint] on the left menu.
- (4) Open the URL of a SharePoint Site registered.
- (5) Enter a text that violates a predefined policy in the text entry below News Feed, and click [Post].
- (6) Check the post is handled (blocked or allowed) in accordance with the countermeasure you previously specified.
- (7) Check that the log for the activity exists and reads as what happened (Blocked/Allowed) from DLP+ Center.
- Attached File Detection Test
- (1) Browse to https://login.microsoftonline.com/ and login.
- (2) Browse to https://portal.office.com/admin/default.aspx.
- (3) Click [Office 365 Management Center] [Administrator] [SharePoint] on the left menu.
- (4) Open the URL of a SharePoint Site registered.
- (5) Click [Upload].
- (6) Click [Choose Files] and select a file that violates the predefined detection rules.
- (7) Specify the target folder path, and click [OK].
- (8) Check the upload is handled (blocked or allowed) in accordance with the countermeasure you previously specified.
- (9) Check that the log for the activity exists and reads as what happened (Blocked/Allowed) from DLP+ Center.